

What we did between April 2020 and March 2021



Who we are



We are the Nursing and Midwifery Council (NMC).



We make sure **nurses**, **midwives** and **nursing associates** are safe and kind, and have the skills and knowledge they need to do their jobs well.

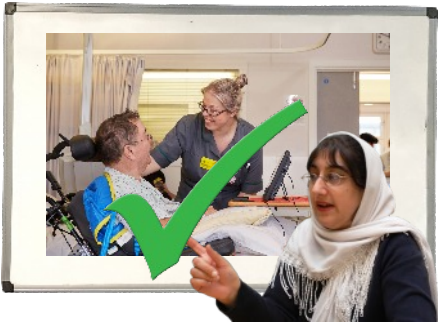


This way people will be safer, healthier and trust our services.

We have 3 main jobs:

Angela Brown
Charles Dodd
Edward Finch
George Harris
Ian Jones
Kevin Lines
Michelle Newman
Olivia Patrick

1. We keep a list of all the people who can work as **nurses** and **midwives** in the UK. We also keep the list of **nursing associates** in England. This is called the **register**.



We say what people need to learn to be on our **register**, and we can take them off it if we need to when things go wrong.



2. We support nurses, **midwives** and **nursing associates** to do their job well. We also support you when you need our help.



3. We work to help health and social care get better for everyone. We work with other organisations to look at problems and make things better.



Some words are in **bold**. There is a list of what they mean at the end of this report.

What we did between April 2020 and March 2021



We did a lot last year. Thank you to everyone who helped.

Here are the things we are most proud of

We opened the coronavirus temporary register



Angela Brown
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Kevin Lines
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Olivia Patrick

This was a new **register** to help during **coronavirus**. It is separate from our main **register**.



It meant more **nurses** and **midwives** could help with the **coronavirus** emergency in the UK.



There were over 15,000 people on this **coronavirus temporary register**.

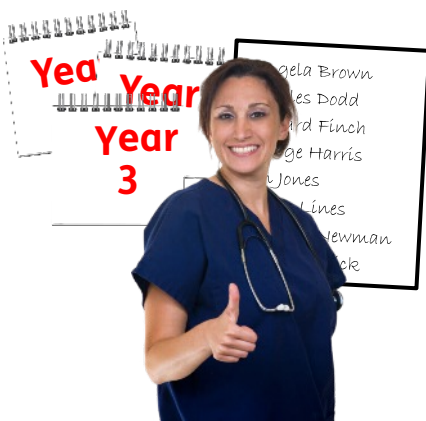


We put new plans in place to help with the coronavirus emergency

These were called emergency and recovery **standards**.



They allowed some student **nurses** to help out during the **coronavirus** emergency as part of their studies.

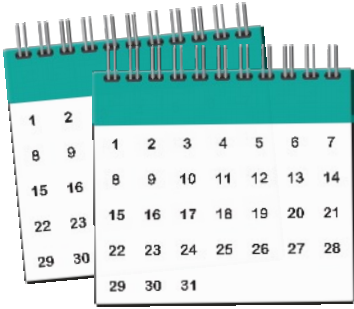


We gave some people more time to revalidate during the coronavirus emergency

Revalidation is something **nurses**, **midwives** and **nursing associates** must do every three years to stay on our **register**.



It makes sure they continue to develop their knowledge and expertise. This helps them give the best care throughout their careers.



We gave people longer to complete their revalidation.



This meant they could focus on helping people during the **coronavirus** emergency.



We got better at doing our work that keeps people safe

You will usually get great care from **nurses, midwives and nursing associates.**



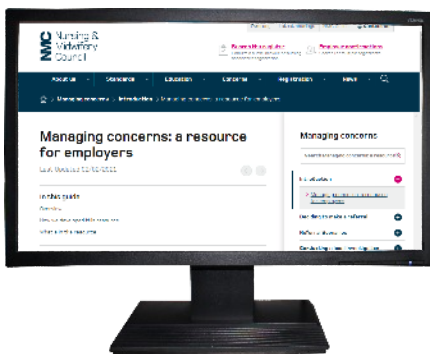
But sometimes things can go wrong and you may need us to look into it and do something.



We made the way we look at concerns about **nurses, midwives** and **nursing associates** better.



Now we look at the background that a **nurse, midwife** or **nursing associate** was working in when something went wrong. We do this before we decide if we need to investigate further.



We also made online resources for employers.



It helps them to look into concerns about **nurses, midwives** and **nursing associates** first. Then they can tell us about it if they think we need to help.



We updated the test people take if they want to join our register

These tests are for people from overseas and for people who left our **register** for a long time and want to go back on it.



We created information to help people get ready for these tests.



We want to make public and community nursing better

We asked people what they thought of our education **standards** for public health and community **nurses**.



These **standards** make sure **nurses** and **midwives** learn the right things so they can give people the best care.



This will help us decide if we need to change our **standards** in any way.



We made videos to help nurses, midwives and nursing associates

They focus on the important parts of being a **nurse, midwife and nursing associate.**



More than 700,000 people watched these videos.



92 percent of people thought the videos were very useful.

We wrote a report about how some nurses, midwives and nursing associates are treated differently based on who they are



We want to make sure people feel valued and safe no matter who they are.



We want to treat everyone fairly and equally.

We made sure people at the NMC could work from home during the coronavirus emergency



We made sure meetings and hearings could happen online.



We are helping people to go back to working in the office when the time is right.

The numbers of people on our register



Our **register** is a list of all the people who have the right training and meet our rules to work as a **nurse** or **midwife** in the UK, or as a **nursing associate** in England.

At the end of March 2021 there were almost 732,000 people on our **register**. These were:



- over 681,000 **nurses**
- over 39,000 **midwives**
- just under 7,000 who could do both jobs
- over 4,000 **nursing associates**



Our **register** has lots of different people on it:

- 11 out of 100 are men



- 22 out of 100 are from minority ethnic backgrounds



- 4 out of 100 have a disability

Complaints



People can tell us if they think a **nurse**, **midwife**, or **nursing associate** has given poor care to someone.



This happened 5,547 times last year.



We decided we didn't need to look into almost 2,800 of these cases.



We finished looking into almost 1,100 cases.

Angela Brown
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~~Edith Finch~~
George Harris
Ian Jones
Kevin Lines
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Olivia Patrick

We took 56 people off the **register**.



This means they cannot work in the UK as a **nurse, midwife, or nursing associate**.

The money we spent



It cost us nearly £82 million to do our work.

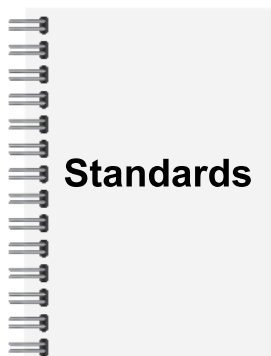


Nearly half of that money was spent on looking into worries about some **nurses**, **midwives** and **nursing associates**.



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George Harris
Jones
In Lines
Michelle Newman
Olivia Patrick

It cost us almost £6 million to look after our **register** and keep it up to date.



We spent £5 million on making our **standards** better. And on helping people learn about the **standards**.

What the words mean

Coronavirus

This is the disease that has gone around the world in 2020-2021. We all had to do things to stop it spreading, like stay at home. But lots of people caught it and sadly many died. It made running health and care services very difficult.

Midwives

People who are trained to give women support, care and advice during pregnancy, labour and after the baby is born.

Nurses

People who are trained to give safe and kind care to help people who have health problems and to help people to stay well.

Nursing associates

This is a newer role in England. Nursing associates are trained to work with nurses to support and care for patients.

Register

A list of all the people who have the right training and meet our rules to work as a nurse or midwife in the UK, or nursing associate in England. People who can give good, safe and kind care.

Standards

These are the things people need to know and be able to do well to do the job.

Temporary

For a short while.

Credits



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Speaking Up Together -
making EasyRead information.



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